

WE CAN TAKE YOU THERE



# Title VI Plan

Grant County Transportation District

Updated July 2018/Approved August 9, 2018

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Dayton John Day, OR 97845

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# Introduction

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color and national origin in programs and activities receiving Federal financial assistance.

Grant County Transportation District (GCTD) is committed to ensuring that no person is excluded from participation in, or denied the benefits of its programs and services on the basis of race, color, sex, or national origin, as protected by the Title VI in Federal Transit Administration (FTA) Circular 4072.1B

## TITLE VI COMPLAINT PROCEDURES

In order to comply with 49 CFR Section 21.9(b), GCTD has developed procedures for investigating and tracking Title VI complaints filed against them and make their procedures for filing a complaint available to members of the public upon request. Complainants, or their representative, may file a written complaint with the Title VI Complaint Coordinator at any time within one hundred and eighty (180) days from the date of the alleged discriminatory act.

If you believe you have been subject to discrimination under Title IV, you may file a complaint.

### How to file a Title VI Complaint

You may file a signed, written complaint up to one hundred and eighty (180) days from the date of the alleged discrimination. The complaint should include the following information:

- Your name, mailing address, and how to contact you (i.e., telephone number, email address, etc.)
- Name, address, phone number and relationship of Representative to Complainant, if applicable
- How, when, where and why you believe you were discriminated against. Include the location, names and contact information for any witnesses.
- Other information that you deem significant

A form is available at <http://grantcountypeoplemove.com/title-vi/> which may be completed for this purpose. (Attachment B)

The complaint may also be filed in writing with GCTD at the following address:

Grant County Transportation District – District Manager

PO Box 126

229 NE Dayton St

John Day, OR 97845

By phone: 541-575-2370

By fax: 541-575-2162

*NOTE: GCTD encourages all complainants to certify all mail that is sent through the U.S. Postal service and/or ensure that all written correspondence can be tracked easily. For complains originally submitted by facsimile, an original, signed copy of the complaint must be mailed to the Title VI Coordinator as soon as possible, but no later than 180 days from the original alleged date of discrimination.*

### What happens to your complaint after it is submitted to GCTD?

All complaints alleging discrimination based on race, color or national origin in a service or benefit provided by GCTD will be directed addressed by GCTD. GCTD provides for staff to take complaints and forward them to the Title VI Complaint Coordinator (Transit Manager) who categorizes, tracks them, and develops responses. The Transit Manager will investigate the complaint and make a determination. The Chairman of the Board of Directors will have final approval. For investigation of the complaint will be confidential and will include, but is not limited to, details of the specific incident, frequency and dates of occurrences and names of any witnesses. Costumers will be notified of resolution.

GCTD shall also provide appropriate assistance to complainants, including those persons with disabilities, or who are limited in their ability to communicate in English. Additionally, GCTD shall make every effort to address all complaints in an expeditious and thorough manner.

In instances where additional information is needed for investigation of the complaint, GCTD will contact the complainant in writing. Please note that in responding to any requests for additional information, a complainant's failure to provide the requested information may result in the administrative closure of the complaint.

Once sufficient information for investigating the complaint is received by GCTD, a written response will be drafted, subject to review by the organization's legal representative. If appropriate, GCTD's legal council may administratively close the complaint. In this case, GCTD will notify the complainant of the action as soon as possible.

### How you will be notified of the outcome of your complaint:

GCTD will send a final written response to the complainant and advise the complainant of his or her right to 1) appeal within seven (7) calendar days of receipt of the final written decision from GCTD, and/or 2) file a complaint externally with the U.S. Department of Transportation and/or Federal Transit Administration. Every effort will be made to respond to Title VI complaints within 60 working days of receipt of such complaints, if not sooner.

An appeal request for review of determination of unlawful denial of access or accommodation to services must be filed, in writing, within 60 calendar days of the incident. The written appeal must include the customer's name, address, and telephone contact number. A statement of reason(s) why the applicant believes the denial of accommodation request or access to services was inappropriate is recommended. The GCTD Board of Directs will set a mutually agreed-upon time and place for the review process with the applicant and/or representatives within 30 days of request. The applicant may submit documents or other information to be included with the record and considered in the review process. Anyone needing special accommodations may contact GCTD at 541-575-2370 for assistance.

The right of the appellant to a prompt and equitable resolution of complaint must not be impaired by the appellant's pursuit of other remedies, such as filing of a complaint with the Department of Justice or other appropriate federal agency or the filing of a suit in state or federal court. Use of the procedure is not a prerequisite to the pursuit of other remedies.

In addition to the complain process described above, a complainant may file a Title VI complaint or lawsuit with the following office:

Federal Transit Administration Office of Civil Rights  
Attention: Title VI Program Coordinator  
1200 New Jersey Ave., SE  
Washington, DC 20590

ODOT Office of Civil Rights, MS 31  
355 Capitol Street NE  
Salem, OR 97301-3871

U.S. Department of Justice  
Civil Rights Division  
Coordination and Review  
Section – NWB  
950 Pennsylvania Ave, NW  
Washington, DC 20530

Disposition of Complaints and Resolution:

***Sustained Complaints*** – If the complaint is substantiated and a probable cause of a discriminatory practice based on race, color, or national origin is found to exist, GCTD shall endeavor to eliminate said practice by means of a Remedial Action Plan. The Remedial Plan shall include: a list of all corrective actions accepted by the agency; description of how the corrective action will be implemented; and a written assurance that the agency will implement the accepted corrective action in the manner discussed in the plan.

***Unstained Complaints*** – If there is insufficient evidence to either prove or disprove the allegation(s) both parties to the complaint will be informed of the reason(s) for this disposition.

***Unfounded Complaint*** – If it is determined that an act reported pursuant to this policy/procedure did not in fact occur, a finding of unfounded shall be made.

***Exonerated Complaints*** – If it is determined that an act reported pursuant to this policy/procedure did in fact occur, but was lawful and proper within the guidelines established herein, a finding of exonerated shall be made.

### **Recording Title VI Investigations, Complaints and Lawsuits:**

In order to comply with 49 C.F.R. Section 21.9(b), GCTD prepares and maintains a list of any active investigations conducted by entities other than the FTA, lawsuits, or complaints naming GCTD that allege discrimination on the basis of race, color, or national origin. This list includes the date of the investigation, lawsuit or complaint was filed; a summary of the allegation(s); the status of the investigation, lawsuit or complaint; and actions taken by the recipient in response to the investigation, lawsuit or complaint. The GCTD Title VI Complaint Coordinator (Transit Manager) maintains these files until closed. The GCTD Title VI Complaint Coordinator will also maintain a log of all complaints received. Records will be stored according to state and federal record retention requirements. Tracked information will be reported to ODOT as the grantor of the funds.

### **Additional Information Upon Request:**

At the discretion of FTA, information other than that required by the referenced circular may be requested, in writing, from GCTD in order to investigate complaints of discrimination or resolve concerns about possible noncompliance with Title VI requirements. The GCTD Title VI complain Coordinator is available to provide additional information as needed and to respond to any inquiry.

## **RECORD OF TITLE VI OR OTHER CIVIL RIGHTS INVESTIGATIONS, COMPLAINTS OR LAWSUITS**

To date, there have been no Title VI investigations, complaints or lawsuits.

## **LIMITED ENGLISH PROFICIENCY (LEP) PLAN**

GCTD is committed to breaking down language barriers by implementing consistent standards of language assistance across its service area.

Census. The United States is home to millions of national origin minority individuals with Limited English Proficiency (LEP). That is, their primary language is not English and they cannot speak, read, write or understand the English language at a level that permits them to interact effectively with recipients of Federal financial assistance.

Because language differences and the inability to effectively speak or understand English, persons with LEP may be subject to exclusions from programs or activities, experience delays or denials of services. These individuals may be entitled to language assistance with respect to a particular type of service. The federal

government and those receiving assistance from the federal government must take reasonable steps to ensure that LEP persons have meaningful access to the programs, services and information those entities provide. This will require agencies to establish creative solutions to address the needs of this ever-growing population of individuals, for whom English is not the primary language.

## ANALYSIS OF FACTORS

**Factor No. 1: The number or proportion of LEP persons in the service area.**

GCTD’s jurisdiction covers Grant County Oregon, which is largely English speaking. The vast majority of the population with which we do business (individuals wishing to ride transit, transit agencies, and employers in the region) is Proficient in English. According to 2011-2015 American Community Survey 5-Year Estimates, 99% of the district’s population speaks English only, while 1% speaks English less than very well.

Subject	Grant County, Oregon							
	Total		Percent		Limited English-speaking households		Percent limited English-speaking households	
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
All households	3,149	+/-182	(X)	(X)	30	+/-37	1.0%	+/-1.2
Households speaking --								
Spanish	58	+/-43	1.8%	+/-1.3	28	+/-37	48.3%	+/-39.1
Other Indo-European languages	12	+/-10	0.4%	+/-0.3	2	+/-3	16.7%	+/-25.2
Asian and Pacific Island languages	8	+/-8	0.3%	+/-0.3	0	+/-17	0.0%	+/-100.0
Other languages	0	+/-17	0.0%	+/-1.0	0	+/-17	-	**

**Factor No. 2: The frequency with which LEP individuals come into contact with the service.**

Contacts with GCTD are made through its office in John Day, its website ([www.grantcountypeoplemove.com](http://www.grantcountypeoplemove.com)), its Facebook page, its officers and its staff.

We have an average of zero calls a month that require translation services, however, GCTD utilizes translation service from Certified Languages International for telephone interpretation and to produce publications to distribute in Spanish.

**Factor No. 3 The nature and importance of service provided by GCTD**

GCTD provides important mobility management and transportation coordination service to the public.

**Factor No. 4 The resources available to the recipient of the federal funds to assure meaningful access to service by LEP persons.**

GCTD’s current in-house language capabilities are English, with very limited Spanish. GCTD uses Certified Languages International who provide experienced staff fluent in Spanish for interpretation services. Certified Languages International also has the ability to provide interpretation services in languages other than Spanish. Passenger brochures are available in Spanish in the office and in each vehicle. Google Translate has been added to all pages of our website to assist with language barriers as well.

## IMPLEMENTATION PLAN

GCTD currently has implemented its plan and will review it annually, including any contact with LEP persons to determine the frequency of contact, the language used, and how contacts were handled.

GCTD identifies LEP persons in the service area by telephone contact and regional demographics. GCTD's Title VI policy and Complaint Form are available on our website. Bus schedules for GCTD contain Title VI language.

In order to comply with 49 CFR 21.9(d), GCTD and its sub-recipients must provide information to beneficiaries regarding their Title VI obligations and inform beneficiaries of the protections against discrimination afforded them by Title VI. GCTD has established a policy statement (Attachment A).

GCTD provides materials relevant to FTA funded programs, such as outreach materials and policy documents, the Title VI and Anti-Discrimination policies in particular, on the GCTD website. Alternate formats are available upon request.

### **NOTIFYING BENEFICIARIES OF THEIR RIGHTS UNDER TITLE VI**

Our website includes our Title VI policy and complaint form. The website also states the Anti-Discrimination Statement listed on page 9 of this plan. GCTD's Title VI policy and complaint form are also posted at GCTD's office (located at 229 NE Dayton St, John Day, OR). GCTD's Title VI notice is posted in all transit vehicles operated by GCTD. Individuals who believe they have been discriminated against may request a complaint form from the Transit Manager at GCTD's office.

### **ANALYSIS OF CONSTRUCTION PROJECTS**

Over the last three years GCTD has not completed any construction projects requiring an environmental assessment (EA) or environmental impact statement (EIS).

### **INCLUSIVE PUBLIC PARTICIPATION**

Community Outreach is a requirement of Title VI. GCTD and its sub-recipients shall seek out and consider the viewpoints of minority and low-income populations in the course of conducting public outreach. Recipients have wide latitude to determine what specific measures are most appropriate and should make this determination based on the composition of the affected populations, the public involvement process, and the

resources of GCTD and engaged the public in its planning and decision-making processes, as well as its marketing and outreach activities. GCTD also follows public notification regulations as required by any federal funds received by GCTD.

## ANTI-DISCRIMINATION STATEMENT / TITLE VI POLICY

**Anti-Discrimination Statement:** Grant County Transportation District is an affirmative-action, equal-opportunity employer. Public Transportation services are available to all without regard to race, color, national origin, gender, gender identity, religion, age, heights, weight, disability, political beliefs, sexual orientation, marital status, family status or veteran status.

**Declaración contra la Discriminación:** Grant County Transportación District es una acción afirmativa, empleador que ofrece igualdad de oportunidades. Los servicios de transporte público están disponibles para todos sin distinción de raza, color, origen nacional, género, identidad de género, religión, edad, altura, peso, discapacidad, creencias políticas, orientación sexual, estado de matrimonio, estado familiar o si es veterano de guerra.

GCTD's Title VI policy and complaint form are posted on the GCTD website ([www.grantcountypeoplemove.com/title-vi](http://www.grantcountypeoplemove.com/title-vi)), at GCTD's office (located at 229 NE Dayton St, John Day, OR), and all vehicles operated by GCTD. Individuals who believe they have been discriminated against may request a complaint form from the District Manager at GCTD's office.

**Ref:** FTA Circular 4702.1B Title VI and Title VI Dependent Guidelines for Federal Transit Administration Recipients.

### Purpose

The purpose of this policy is to establish guidelines to effectively monitor and ensure that the Grant County Transportation District (GCTD) is in compliance with all FTA Title VI requirements and regulations in order to carry out the provisions of the Department of Transportation's (DOT) Title VI Regulations at 49 CFR Part 21.

### Authorities

Title VI of Civil Rights Act of 1964, as amended, provides that no person in the United States shall, on the grounds of race, color, national origin, or sex, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity receiving federal financial assistance. ]

### Policy Statement

GCTD assures that no person shall, on the grounds of race, color, national origin, or sex as provided by Title VI of the Civil Rights Act of 1964, as amended, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity. GCTD is committed to creating and maintaining programs and services that are free of all forms of discrimination.

## **Responsibilities**

All employees of GCTD shall follow the intent of these guidelines in a manner that reflects the organization's policy. Employees receiving information regarding violations of this order shall determine if there is any basis for the allegation and shall proceed with the resolution as stated in the sections *Employee Responsibility* and/or *Investigation of Complaints and Appeal Process*.

## **Certification and Assurance**

To ensure accordance with 49 CFR Section 21.7, every application for financial assistance from FTA must be accompanied by an assurance that the applicant will carry out the program compliance with Title VI of the Civil Rights Act of 1964. This requirement shall be fulfilled when the applicant submits its annual certifications and assurances to the FTA. The text of the FTA's annual certifications and assurances is available on the FTA's Website. GCTD complies with this instruction annually in order to receive the FTA funding.

## **Providing Meaningful Access to Limited English Proficient (LEP) Persons**

Title VI and its implementing regulations require that recipients of federal funds take responsible steps to ensure meaningful access to the benefits, services, information, and other important portions of their programs and activities for individuals who are Limited English Proficient. GCTD partners with Certified Languages International to provide translation services as necessary.

## **Employee Responsibility**

Each employee shall:

- A. Ensure that there are no barriers to service or accommodation that would prevent usage or access to services.
- B. Train subordinates as to what constitutes discrimination and barriers to access.
- C. Take prompt and appropriate action to avoid and minimize the incidence of any form of discrimination.
- D. Notify the District Manager in writing of the circumstances surrounding any reported allegation of discrimination no later than the next business day.

**GRANT COUNTY TRANSPORTATION DISTRICT (GCTD)**  
**NONDISCRIMINATION COMPLAINT PROCEDURES**

These procedures apply to all complaints filed under Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act (ADA) of 1990, relating to any program or activity administered by RVTD or its sub-recipients, consultants and/or contractors. Intimidation or retaliation of any kind is prohibited by law.

These procedures do not deny the right of the complainant to file formal complaints with other State or Federal agencies, or to seek private counsel for complaints alleging discrimination. These procedures are part of an administrative process that **does not provide for remedies that include punitive damages or compensatory remuneration for the complainant.**

Every effort will be made to obtain early resolution of complaints at the lowest level possible. The option of informal mediation meeting(s) between the affected parties and the Title VI/ADA Compliance Officer may be utilized for resolution, at any stage of the process. The Title VI/ADA Compliance Officer will make every effort to pursue a resolution of the complaint. Initial interviews with the complainant and the respondent will request information regarding specifically requested relief and settlement opportunities.

**Procedures.**

1. Any individual, group of individuals, or entity that believes they have been subjected to discrimination prohibited by Title VI/ADA nondiscrimination provisions may file a written complaint within 180 calendar days of the alleged occurrence or when the alleged discrimination became known to the complainant. The complaint must meet the following requirements:
  - a. Complaint shall be in writing and signed by the complainant(s).
  - b. Include the date of the alleged act of discrimination (date when the complainant(s) became aware of the alleged discrimination; or the date on which that conduct was discontinued or the latest instance of the conduct).
  - c. Present a detailed description of the issues, including names and job titles of those individual perceived as parties in the complained-of incident.
  - d. Allegations received by fax or e-mail will be acknowledged and processed, once the identity(ies) of the complainant(s) and the intent to proceed with the complaint have been established. **The complainant is required to mail a signed, original copy of the fax or e-mail transmittal for GCTD to be able to process it.**
  - e. Allegations received by telephone will be reduced to writing and provided to complainant for confirmation or revision before processing. **A complaint form will be forwarded to the complainant for him/her to complete, sign, and return to GCTD for processing.**

2. Upon receipt of the complaint, the Title VI/ADA Compliance Officer will determine its jurisdiction, acceptability, and need for additional information, as well as investigate the merit of the complaint. In cases where the complaint is against of GCTD's sub-recipients of Federal funds, GCTD will assume jurisdiction and will investigate and adjudicate the case. Complaints against GCTD will be referred to the Federal Transit Administration, Office of Civil Rights, for proper disposition pursuant to their procedures.
3. In order to be accepted, a complaint must meet the following criteria:
  - a. The complaint must be filed within 180 calendar days of the alleged occurrence or when the alleged discrimination became known to the complainant.
  - b. The allegation(s) must involve a covered basis such as race, color, national origin, or disability.
  - c. The allegation(s) must involve a program or activity of a Federal-aid recipient, sub-recipient, or contractor.
4. A complaint may be dismissed for the following reasons:
  - a. The complainant requests the withdrawal of the complaint.
  - b. The complainant fails to respond to requests for additional information needed to process the complaint.
  - c. The complainant cannot be located after reasonable attempts.
5. Once GCTD decides to accept the complaint for investigation, the complainant and the respondent will be notified in writing of such determination within seven (7) calendar days. The complaint will receive a case number and will then be logged into GCTD's records identifying its basis and allegation(s).
6. In cases where GCTD assumes the investigation of the complaint, GCTD will provide the respondent with the opportunity to respond to the allegation(s) in writing. The respondent will have ten (10) calendar days from the date of GCTD written notification of acceptance of the complaint to furnish his/her response to the allegation(s).
7. GCTD's final investigative report and a copy of the complaint will be forwarded to the Federal Transit Administration, Office of Civil Rights, and affected parties within sixty (60) calendar days of the acceptance of the complaint.
8. GCTD will notify the parties of its final decision.
9. If complainant is not satisfied with the results of the investigation of the alleged discrimination and practices the complainant will be advised of the right to appeal to the Federal Transit Administration, Office of Civil Rights, 915 Second Avenue, Suite 3142, Seattle, WA 98174-1002.

## Discrimination Complaint Form

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*Note: The following information is needed to assist in processing your complaint.*

### **Complainant's Information:**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Telephone Number (Home): \_\_\_\_\_

Telephone Number (Work): \_\_\_\_\_

### **Person Discriminated Against (someone other than complainant):**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Telephone Number (Home): \_\_\_\_\_

Telephone Number (Work): \_\_\_\_\_

### **Which of the following best describes the reason you believe the discrimination took place:**

Race/Color (Specify): \_\_\_\_\_ National Origin (Specify): \_\_\_\_\_

Gender/Age (Specify): \_\_\_\_\_ Disability: \_\_\_\_\_

**On what date(s) did the alleged discrimination take place:** \_\_\_\_\_

*Describe the alleged discrimination. Explain what happened and whom you believe was responsible (if additional space is needed, add a sheet of paper):*

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**Discrimination Complaint Form (cont.)**

List names and contact information of persons who may have knowledge of the alleged discrimination:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Have you filed this complaint with any other federal, state, or local agency, or with a federal or state court? Check all that apply.

Federal Agency \_\_\_\_\_ Federal Court \_\_\_\_\_

State Agency \_\_\_\_\_ State Court \_\_\_\_\_

Local Agency \_\_\_\_\_

Please provide information about contact person at the agency/ court where the complaint was filed.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

\_\_\_\_\_

Telephone Number (Work): \_\_\_\_\_

Please sign below. You may attach any written materials or other information that you think is relevant to your complaint.

\_\_\_\_\_

Complainant Signature

\_\_\_\_\_

Date

**Attachments:** Yes \_\_\_\_\_ No \_\_\_\_\_

**Submit form and any additional information to:**

Grant County Transportation District

Title VI / ADA Compliance Officer

PO Box 126

229 NE Dayton St

John Day, OR 97845

Phone: (541) 575-2370

Fax: (541) 575-2162

If you need this information in another language, contact (541) 575-2370. *Si necesita información en otro idioma, favor de llamar al (541) 575-2370.*

## Grant County

	Grant County		Oregon	
	Number	Margin of Error	Number	Margin of Error
<b>BASIC DEMOGRAPHICS</b>				
Persons (incl. group quarters), 2008-12 ACS	7366	**	3836628	**
Persons (those in households only), 2008-12 ACS	7218	+/-62	3750575	**
Number of Households, 2008-12 ACS	3380	+/-107	1512718	+/- 4,455
Median Age, 2008-12 ACS	50.1	+/-0.4	38.4	+/-0.2
Percent Under Age 18, 2008-12 ACS	19.3%	*	22.5%	*
Percent Under Age 5, 2008-12 ACS	4.6%	+/-0.4	6.1%	*****
Percent Age 60+, 2008-12 ACS	33.3%	+/-1.4	20.3%	+/-0.1
Percent Age 65+, 2008-12 ACS	23.7%	+/-0.4	14.1%	+/-0.1
Number Non-Hispanic White, 2008-12 ACS	6,857	+/-11	3008356	+/-1,203
Percent Non-Hispanic White, 2008-12 ACS	93.1%	**	84.1%	**
Number Non-Hispanic African American, 2008-12 ACS	16	+/-16	65612	+/-1,355
Percent Non-Hispanic African American, 2008-12 ACS	0.2%	**	1.7%	**
Number Non-Hispanic Indian or Alaskan Native, 2008-12 ACS	35	+/-30	38684	+/-1,220
Percent Non-Hispanic Indian or Alaskan Native, 2008-12 ACS	0.5%	**	1.0%	**
Number Non-Hispanic Asian, 2008-12 ACS	9	+/-16	141497	+/-1,619
Percent Non-Hispanic Asian, 2008-12 ACS	0.1%	**	3.6%	**
Number Non-Hispanic Other Race, 2008-12 ACS	8	+/-11	5885	+/-1,060
Percent Non-Hispanic Other Race, 2008-12 ACS	3.0%	**	1.5%	**
Number Non-Hispanic Two or More Race, 2008-12 ACS	222	+/-38	113065	+/-2,525
Percent Non-Hispanic Two or More Races, 2008-12 ACS	3.0%	**	2.9%	**
Number Hispanic (all races), 2008-12 ACS	217	**	449888	**
Percent Hispanic (all races), 2008-12 ACS	2.9%	**	11.7%	**
Number Male, 2008-12 ACS	3,649	+/-38	1,899,186	+/-709
Percent Male, 2008-12 ACS	49.5%	**	49.5%	**
Number Female, 2008-12 ACS	3,717	+/-37	1,937,442	+/-709
Percent Female, 2008-12 ACS	50.5%	**	50.5%	**
Number Citizens, 2008-12 ACS	7,227	+/-70	3602055	**
Percent Citizens, 2008-12 ACS	99.7%	**	93.7%	**
Number Non-citizens, 2008-12 ACS	25	+/-17	234573	+/-4,514
Percent Non-citizens, 2008-12 ACS	0.3%	**	6.3%	**
Number Foreign Born (regardless of citizenship), 2008-12 ACS	85	+/-40	376008	+/-4,223
Percent Foreign Born (regardless of citizenship), 2008-12 ACS	1.2%	**	9.8%	**
Percentage 5+ Who Speak a Language Other than English At Home, 2008-12 ACS	1.6%	+/-0.6	14.7%	+/-0.2
Occupied Housing Units With No Vehicle, 2008-12 ACS	6.0%	+/-1.8	7.9%	+/-0.1
Workers Age 16+ Commuting 60+ Minutes, 2008-12 ACS	6.9%	+/-4.4	5.4%	+/-0.1
Annual Violent Crime Rate Per 100,000, 2008-10 data	18.37	N/A	251	N/A

Chart taken from DHS County Quick Fact 2015

## NOTIFICATION OF COMPLIANCE WITH TITLE VI

In order to comply with 49 CFR Section 21.9(d) GCTD has posted information for the public regarding the Title VI obligations and protections against discrimination afforded to the public by Title VI on the GCTD website. GCTD has also posted the following notice of compliance with Title VI, which is visible to the public at the GCTD office and directs the public to the GCTD website and to the appropriate phone number to inquire for more information. Additionally, this information is available upon request.

### Notifying the Public of Rights Under Title VI **GRANT COUNTY TRANSPORTATION DISTRICT**

GRANT COUNTY TRANSPORTATION DISTRICT operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act of 1964. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the Grant County Transportation District.

- For more information on the Grant County Transportation District's civil rights program, and the procedures to file a complaint, contact 541-575-2370; email [peoplemover@outlook.com](mailto:peoplemover@outlook.com); or visit our office at:  
229 NE Dayton St., John Day, OR 97845.

For more information, visit [www.grantcountypeoplemover.com](http://www.grantcountypeoplemover.com)

- If information is needed in another language, contact 541-575-2370.
- Si se necesita información en otro idioma, contacto 541-575-2370

# Notificación al público de los derechos bajo el Título VI

## DISTRITO DE TRANSPORTE DEL CONDADO DE GRANT

GRANT COUNTY TRANSPORTATION DISTRICT opera sus programas y servicios sin importar su raza, color y origen nacional de acuerdo con el Título VI de la Ley de Derechos Civiles de 1964. Cualquier persona que crea que ella o él ha sido agraviada por cualquier práctica discriminatoria ilegal bajo el Título VI Puede presentar una queja ante el Distrito de Transporte del Condado de Grant.

- Para obtener más información sobre el programa de derechos civiles del Distrito de Transporte del Condado de Grant, y los procedimientos para presentar una queja, comuníquese al 541-575-2370; Email [peoplemover@outlook.com](mailto:peoplemover@outlook.com); O visite nuestra oficina en:  
229 NE Dayton St., John Day, OR 97845.

Para obtener más información, visite [www.grantcountypeoplemover.com](http://www.grantcountypeoplemover.com)

- Si se necesita información en otro idioma, llame al 541-575-2370.
- Si necesita información en otro idioma, contacto 541-575-2370